### ST. CLAIR COUNTY COMMUNITY MENTAL HEALTH AUTHORITY

# **ADMINISTRATIVE PROCEDURE**

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Page 1

CHAPTER Health/Medical		CHAPTER 04	SECTION 002	SUBJECT 0040
SECTION Health Care	SUBJECT Phlebotomy and	Blood Tests		
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# I. APPLICATION:

	SCCCMH Board
$\boxtimes$	SCCCMH Providers and Subcontractors
	Direct-Operated Programs
	Community Agency Contractors
	Residential Programs
	Specialized Foster Care

# II. POLICY STATEMENT:

It shall be the policy of the St. Clair County Community Mental Health Authority (SCCCMHA) to perform blood draws optimally and appropriately completed by national- or state-certified phlebotomy technicians (CPT). If only state-certified, it must be obtained in the State of Michigan.

# III. <u>DEFINITIONS:</u>

- A. <u>Phlebotomy</u>: Drawing blood from the circulatory system through a puncture in a vein with a needle in order to obtain a sample for analysis and diagnosis.
- B. <u>Lab Test:</u> Any testing of the blood performed to direct medical decision making.
- C. <u>Venipuncture</u>: Inserting a hollow-bore needle into the vein to obtain a specimen. The most common method of obtaining blood specimens for testing by vacutainer.
- D. <u>Failed Venipuncture Attempt:</u> Counted each time a needle is completely removed after inability to obtain blood for any reason. If a needle is simply repositioned, it does not constitute a failed attempt.
- E. <u>Serum:</u> Clear, pale yellow liquid that separates from red blood cells when allowed to clot (no longer contains clotting factors).

# IV. <u>STANDARDS:</u>

- A. Phlebotomist is overseen by SCCCMHA medical director.
- B. Occupational Safety and Health Administration (OSHA) Protocols and Requirements.

CHAPTER Health/Medical		CHAPTER 04	SECTION 002	SUBJECT 0004
SECTION Health Care	SUBJECT Phlebotomy and Tests			

- 1. Sharps Injury Log: available on staff intranet
  - a. Contains:
    - 1) Type & brand of device involved in incident
    - 2) Department or work area where the exposure incident occurred
    - 3) An explanation of how the incident occurred.
- 2. Must follow safety and prevention procedures for blood borne pathogens (BBP) as outlined by OSHA.

## C. Recipient Rights

- 1. Recipients can decline medical treatment.
  - a. Refusal will be encouraged for those who are unwilling to have blood drawn, combative or showing a strong potential for losing consciousness during venipuncture
  - b. A refusal will be reported to supervisor and the individual's prescriber
- 2. Individual has the right to know what tests are being performed.
  - a. If they ask, they are told
- 3. Results will never be disclosed to individuals by phlebotomist.
- D. Lab tests are prescribed by a prescriber.
- E. Blood samples are collected and prepared at the SCCCMHA main office and tested at Lake Huron Medical Center (LHMC) or McLaren.
  - 1. Identify of individual receiving blood draw will be verified with a 3x check by asking name and birth date: At entry to blood draw lab/when order is verified in OASIS; when writing patient's information on blood draw tube(s); and prior to preforming blood draw. If an individual is non-verbal or unable to answer verification questions, verification will be obtained by guardian or group home worker before blood draw is performed.
- F. After several failed venipuncture attempts on one individual, on one individual, the phlebotomist will cease attempts and obtain an order for the individual to have blood drawn at another lab.
  - 1. Maximum based on individual and phlebotomist discretion.
- G. If individual is hyperventilating, phlebotomist will take precautions to ensure their safety and call a nurse or 911, if necessary.
- H. If individual faints at any point during the procedure, the needle is removed and blood draw will cease immediately.
  - 1. Phlebotomist will call 911
  - 2. Individual will have blood drawn at a later time or alternate location.
- I. Supplies for blood collection are provided by LHMC (brands and specifics may change based on supply from LHMC).
  - 1. Nitrile or Vinyl gloves (latex free)
  - 2. Tourniquet

CHAPTER Health/Medical		CHAPTER 04	SECTION 002	SUBJECT 0004
SECTION Health Care	SUBJECT Phlebotomy and Tests			

- 3. 70% isopropyl alcohol pads
- 4. 2 x 2 gauze or cotton ball
- 5. Safety engineered sterile needles: 20, 21, 22, or 23 gauge (butterfly may also be used)
- 6. Vacutainer tube holder
- 7. Appropriate Vacutainer tubes
- 8. Coban or paper tape
- J. Specimens will routinely be retrieved by LHMC or sent to McLaren to be tested.

# K. Order of draw for multiple test orders

- 1. Blood collection tubes must be drawn in a specific order to avoid cross-contamination of additives between tubes. The recommended order of draw for plastic collection tubes is:
  - a. Blood culture\* bottle or tube (yellow or yellow-black top)
    - 1) \*Orders for blood cultures will be referred to hospital, not drawn at SCCCMHA
  - b. Coagulation tube (light blue top)
  - c. Non-additive tube (red top)
  - d. Additive tubes in this order:
    - 1) SST (red-gray or gold top). Contains a gel separator and clot activator
    - 2) Sodium heparin (dark green top)
    - 3) PST (light green top). Contains lithium heparin anticoagulant and gel separator
    - 4) EDTA (lavender top)
    - 5) ACDA or ACDB (pale yellow top). Contains acid citrate dextrose
    - 6) Oxalate/fluoride (light gray top).

# V. <u>PROCEDURES:</u>

### A. Guidelines for venipuncture procedure

#### **Prescriber**

1. Inputs test/laboratory requisition for phlebotomist into OASIS

# Individual/Recipient or Guardian

- 2. Signs Consent for Blood Draw
- 3. States name and date of birth (to confirm identity)
- 4. Sits in blood drawing chair

#### **Phlebotomist**

- 5. NOTE: if HIV test is ordered, phlebotomist will confirm that individual has PCP in OASIS file and that they have visited in the last 6 months.
- 6. Makes sticker labels for tubes to match test requisition
- 7. Washes & dries hands, puts on gloves
- 8. Places supplies for venipuncture on sterile table
- 9. Places tourniquet a few inches superior to point of venipuncture

CHAPTER Health/Medical		CHAPTER 04	SECTION 002	SUBJECT 0004
SECTION Health Care	SUBJECT Phlebotomy and Tests			

- 10. Selects vein by...
  - a. Observation an palpation
  - b. Optimal locations: median cubital or cephalic veins in antecubital fossa of either arm or dorsal hand veins
  - c. NOT draw from a location compromised by conditions including, but not limited to, mastectomy, cannula, or excessive scarring
- 11. Cleans point of venipuncture with alcohol wipe using concentric circles and left to air dry
- 12. Anchors vein (inferior to venipuncture), inserts needle into vein at approx. 15-30 degree angle with surface of arm or hand
  - a. Repositions needle as needed
- 13. Attaches correct tubes according to order of draw and requisition form
- 14. Removes tourniquet while last tube is filling
- 15. Removes needle and applies a cotton ball or gauze with light pressure
- 16. Covers needle with safety sheath and disposes into sharps container
- 17. After bleeding stops, applies tape over cotton ball/gauze (or bandage) for individual to remove later
- 18. Disposes of all supplies in respective containers
- 19. Labels blood samples with stickers (after collection) and places in centrifuge or proper storage
- 20. Washes hands and sanitizes room for next person.

### SCCCMHA Nurse(s)

- 1. Supervise blood draws if phlebotomist needs additional help.
- 2. May assist phlebotomist with difficult draw.

# B. Blood sample handling and processing

## **Phlebotomist**

## **Pre-Centrifugation Handling**

- 1. Fills tubes to stated draw volume. Allows the tubes to fill until the vacuum is exhausted and blood flow ceases.
- 2. Stores tubes at 4-7° in refrigerator
- 3. Does not use beyond the designated expiration date
- 4. Mixes all gel barrier and additive tubes by gentle inversion 5 to 10 times immediately after the draw to assist in the clotting process and assures homogenous mixing of additives with the blood in all types of additive tubes.
  - a. Serum separator tubes should clot for a full 30 minutes in a vertical position prior to centrifugation

# **Blood Sample Centrifugation**

- 1. Leaves serum tubes to sit for at least 30 minutes, but less than 2 hours, before centrifuging (to allow for clotting)
- 2. Balances the closed tubes in the centrifuge noting the following:
  - a. Opposing tube holders must be identical and contain the same cushion or none at all

Page 5

CHAPTER Health/Medical		CHAPTER 04	SECTION 002	SUBJECT 0004
SECTION Health Care	SUBJECT Phlebotomy and Tests			

- b. If an odd number of samples is to be spun, fills a tube with water to match the weight of the unpaired sample and place it across from this sample
- 3. Spins down tubes for 10 minutes in fixed-angle centrifuge
  - a. Ensures tubes remain closed at all times during centrifugation
  - b. Notes Tests with Special Instructions as directed by LabCorp (used by LHMC)

# VI. REFERENCES:

- A. OSHA: Occupational Exposure to Bloodborne Pathogen (BBP) Standard & Needle Stick Prevention Act
- B. MDHHS: <a href="https://www.michigan.gov/mdhhs/0,5885,7-339-71551\_2945\_5103---,00.html">https://www.michigan.gov/mdhhs/0,5885,7-339-71551\_2945\_5103---,00.html</a>
- C. NIH (from WHO): <a href="https://www.ncbi.nlm.nih.gov/books/NBK138665/">https://www.ncbi.nlm.nih.gov/books/NBK138665/</a>
- VII. <u>EXHIBITS</u>: None.
- VIII. REVISION HISTORY: None.