

**PROGRAM OPERATIONS  
DIRECTIVE 1.5**

**SUBJECT: Transportation and Attendance at Medical Appointments**

**ISSUED:** October 5, 2012

**\*Revised: January 8, 2013**

**\*Revised: November 2, 2022**

**PURPOSE:**

The purpose of this correspondence is to clarify expectations regarding the use of CLS for transportation to medical appointments.

**DEFINITION:**

H2015 Community Living Supports (including all modifiers)<sup>1</sup>

Transportation from the beneficiary's residence to community activities, among community activities, and from the community activities back to the beneficiary's residence (transportation to and from medical appointments is excluded).

**POPULATION:**

Adults with severe mental illness, intellectual / developmental disabilities, co-occurring disorders and dual disorders (mental health and intellectual / developmental disabilities).

**REQUIREMENTS:**

The following resources must be exhausted prior to CMH staff providing transportation and/or attending medical appointments: natural supports, guardian, DHS chore services worker, and public transportation (if capable).

If all resources have been exhausted it will be the responsibility of the primary case holder or mental health assistant to transport/attend appointments.

**REFERENCES:**

<sup>1</sup>Community Living supports: Medicaid Provider Manual, Chapter 3, Section 17.3B